

Privacy Policy – Waypoint Church

Effective Date: 16th June 2026

Who We Are

Waypoint Church is a Christian church based in Hull, serving Boothferry Estate.

Our heart is to help people find and follow Jesus and to create spaces where people can connect, feel welcome, and be part of a community.

Waypoint Church acts as the data controller for any personal information collected.

If you have any questions about this policy or how your data is used, please contact us at: info@waypointchurch.co.uk

Policy Statement

Waypoint Church is committed to protecting your personal information and respecting your privacy. This policy explains how we collect, use, and look after your information when you interact with us.

What Information We Collect

We may collect the following information when you interact with us:

- Name
- Email address
- Phone number
- Age or date of birth

- Information you choose to share with us, such as through contact forms, prayer requests, event registrations, or other communications

Please note: We only collect what is necessary and relevant.

How We Use Your Information

We use your information to:

- Respond to messages or enquiries in a timely and helpful way
- Send updates and communications if you have chosen to receive them
- Keep you informed about events, gatherings, and church life
- Pray for and support individuals where requested
- Help us better understand and serve our local community
- Ensure we are communicating in a way that is relevant and appropriate
- Meet our safeguarding responsibilities and help keep children, young people, and adults at risk safe

Please note: We will only use your information for the reason it was given.

Email Communications & Forms

If you sign up to receive emails from us:

- You will receive updates about Waypoint Church
- You can unsubscribe at any time
- We will never add you to our mailing list without your permission

If you complete a form on our website:

- We will use the information you provide to respond to your enquiry or request
- We will only use your information for the purpose for which it was provided
- We will store your information securely and only for as long as necessary

Please note: Completing a form on our website does not automatically add you to our mailing list. We will only add you to a mailing list, contact list, or email communications where you have specifically requested this or signed up to receive them.

How We Store and Protect Your Data

We take your privacy seriously and take steps to keep your data safe:

- All information is stored securely using Wix forms and related systems
- Access is limited to designated members of the Waypoint team who are authorised to view this information
- We take reasonable steps to prevent unauthorised access, loss, or misuse of data
- We regularly review how data is stored and handled to help ensure it remains secure
- We only keep data for as long as necessary and remove it when it is no longer needed
- In certain circumstances, such as safeguarding matters or other sensitive information, records may also be stored securely on restricted-access drives or systems where this is necessary to support our legal, safeguarding, or operational responsibilities

Sharing Your Information

We only share information where necessary and appropriate:

- If required by law
- If there is a safeguarding concern or risk of harm
- To help protect the safety or wellbeing of an individual
- With trusted service providers who help us operate our website, communications, or church activities, where appropriate and in accordance with data protection requirements
- Where you have given us your consent to do so

Please note: We do not sell, rent, or share personal information with third parties for marketing purposes.

Confidentiality & Safeguarding

We treat all personal information, including prayer requests, with care, sensitivity, and respect.

We will only share information where necessary and appropriate. However, there may be circumstances where we need to share information if:

- There is a concern that you or someone else is at risk of harm
- Safeguarding responsibilities require us to take action
- We are required to do so by law
- It is necessary to protect the safety, wellbeing, or rights of an individual
- Advice or support is needed from appropriate safeguarding agencies or professionals

Where possible, we will seek to be open and transparent about any action taken. However, the safety and wellbeing of individuals will always be our priority.

Your Rights

Under UK GDPR, you have the right to:

- Request access to the personal information we hold about you
- Request that inaccurate or incomplete information is corrected
- Request that some or all of your personal information is removed
- Withdraw your consent to receive communications from us at any time

We aim to respond to all requests in a timely manner.

To do this, please contact us at:
info@waypointchurch.co.uk

To help us process your request, please let us know what information you would like to access, change, or remove.

Please note: in certain circumstances, we may need to keep some information where required by law, for safeguarding purposes, or to fulfil our responsibilities as a church.

Legal Basis for Processing Data

We process personal data based on:

- Consent – where you have chosen to provide your information, such as when you sign up to receive email communications
- Legitimate Interest – where we need to use your information to respond to you or support you
- Legal Obligation – where we are required to process or retain information for safeguarding, legal, or regulatory purposes

How Long We Keep Your Data

We only keep personal data for as long as necessary.

- Contact form enquiries are kept only for as long as needed to respond to and manage the enquiry
- Email subscribers remain on our mailing list until they unsubscribe.
- We regularly review and remove data that is no longer needed
- Safeguarding records and other sensitive information may be kept for longer where necessary. These records are stored securely and access is restricted to authorised individuals. Information will be kept in accordance with safeguarding requirements and relevant legal obligations

Changes to This Policy

We may update this policy from time to time.
Any updates will be posted on this page.

Last updated: 1st July 2026